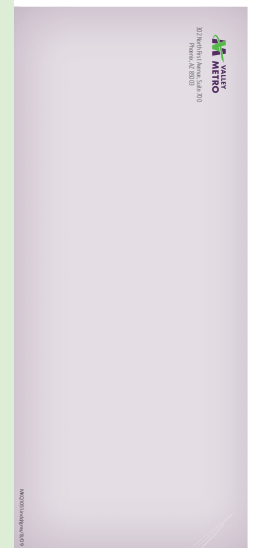


Valley Metro  
Local System Map & Riders Guide  
Effective August 2009



## Local Bus, Light Rail and LINK Route Legend

••• Light Rail	8 7th Ave	27 27th Ave	41 Indian School Rd	59 59th Ave	76 76 Miller Rd	96 Dobson Rd	128 Stapley Dr
— Valley Metro LINK	10 Roosevelt St/Grant St	29 Avondale	41A Avondale	60 Bethany Home Rd	104 Alma School Rd	106 Peoria Ave/Shea Blvd	131 START
GL Grand Ave Limited	12 12th St	29A Avondale	43 43rd Ave	61 Southern Ave	77 Baseline Rd	108 Elliot Rd	136 Gilbert Rd
Q Central Ave	13 Buckeye Rd	30 University Dr	44 44th St/Tatum Blvd	62 Hardy Dr	80 Northern Ave	112 Country Club Dr/Arizona Ave	138 Thunderbird Rd
1 Washington St/Jefferson St	15 15th Ave	32 32nd St	45 Broadway Rd	65 Mill Ave/Kyrene	81 Hayden Rd/McClintock Dr	114 Via Linda	154 Greenway Rd
3 Van Buren St	16 16th St	35 35th Ave	50 Camelback Rd	66 Mill Ave/68th St	90 Dunlap Ave/Cave Creek Rd	120 Alena Dr	156 Chandler Blvd
17 McDowell Rd	17 17th Ave	39 39th St	51 51st Ave	67 67th Ave	92 48th St/Guadalupe Rd	122 Cactus St/39th Ave	170 Bell Rd
3A Avondale	18 18th Ave	40 Apache Blvd/Main St	52 Roosevelt St	68 68th Ave			186 Union Hills Dr
7 7th St	19 19th Ave	56 Priest Dr		70 Glendale Ave/24th St			



LOCAL ALL-DAY PASS (ON-BOARD BUS) \$5.35

LOCAL ALL-DAY PASS \$3.50

Save more by purchasing your local rail stations, transit centers, or online at ValleyMetro.org

**FARE SAVINGS**



# Planning

- Plan your trip on bus and light rail**
- ValleyMetro.org** - accessible, convenient 24-hour trip planner and other transit information: up to date schedules, maps, fare information and much more.
  - Transit Book** - routes, schedules, maps, new service updates and more. Available on buses, libraries and at transit centers.
  - 602.253.5000** - To speak with a representative or voice automated system to plan your trip.



# Fares

- Farebox on the bus: exact change only, \$1, \$2, \$5 bills accepted, all U.S. coins except 50 cent pieces. Operators do not carry change.
- Purchase your fare online at ValleyMetro.org (allow 5 - 7 days for delivery), at a fare vending machine (FVM), at all light rail stations, at a transit center or one of many retail locations (list available online or call 602.253.5000).
- Children age 5 and younger accompanied by a responsible, fare-paying person are not charged a fare.
- Persons with a disability, seniors age 65 and older, Medicare cardholders and youths ages 6 through 18, qualify for reduced fares on local bus routes and light rail. Passengers must have valid proof of eligibility to use reduced fares.
  - Persons with a disability:** Valley Metro Reduced-Fare ID.
  - Seniors age 65 and older:** Valley Metro Reduced-Fare ID, Driver's License or State ID card.
  - Youths ages 6 through 18:** Valley Metro Reduced-Fare ID, Driver's License, State ID card or high school Student ID with photo and current school year.
  - Medicare cardholder:** Proof of identity may be required.

Fare Type	Price
<b>LOCAL BUS/LINK/LIGHT RAIL FARE</b>	
1-Ride	\$1.75
All-day pass	\$3.50
All-day pass (on-board bus)	\$5.25
3-day (FVM*)	\$10.50
7-day	\$17.50
31-day	\$85.00
<b>LOCAL REDUCED BUS/LINK/LIGHT RAIL FARE</b>	
1-Ride	\$0.85
All-day pass	\$1.75
All-day pass (on-board bus)	\$2.60
3-day (FVM*)	\$5.25
7-day	\$8.75
31-day	\$27.50
<b>EXPRESS/RAPID BUS FARE</b>	
1-Ride	\$2.75
All-day pass	\$5.50
All-day pass (on-board bus)	\$7.25
31-day	\$85.00

\*FVM: Fare Vending Machine

# How to Ride

## Hours of Operation

**Buses**  
Bus service operates 365 days a year on all local routes in Glendale, Phoenix, Scottsdale and Tempe. Buses in these cities operate on Sunday schedules on major holidays.

## METRO Light Rail

METRO operates 365 days a year.  
**Weekday hours:** Trains begin the first full trip of the day at the end-of-line stations at approximately 4:40 a.m. The last full trip of the day Monday through Thursday begins at 11 p.m., arriving at the opposite end of the line at midnight. On Friday nights, the last full trip of the day begins at 2 a.m., arriving at the opposite end of the line at 3 a.m. Saturday morning.

**Frequency:** Trains arrive every 10 minutes from 6 a.m. to 7 p.m.; all other hours, every 20 minutes.

**Weekends and holiday hours:** Trains begin the first full trip of the day at 5 a.m. at the end-of-line stations. On Saturday nights, the last full trip of the day begins at 2 a.m., arriving at the opposite end of the line at 3 a.m. Sunday morning. On Sunday nights and holidays, the last full trip of the day begins at 11 p.m., arriving at the opposite end of the line at midnight.

**Frequency:** Trains arrive every 15 minutes between 6 a.m. and 7 p.m.; all other hours, and on holidays and Sundays, trains arrive every 20 minutes.

## Riding the Valley Metro Bus

- Arrive at the bus stop five minutes before your bus is scheduled to arrive. Be visible and stay in the Safe Zone, away from the curb, and have your fare ready.
- As the bus approaches, check the destination sign and signal the bus operator.
- Let others exit before boarding. Move quickly to a seat. If no seat is available, stand behind the yellow line near the front of the bus.
- Major streets and stops are announced and visually displayed. Watch or listen for your stop. About a block before your destination, pull the cord or press the strip near the window.
- Exit through the back door.

## Riding the METRO Light Rail

- As you enter the light rail platform, use the fare vending machine to purchase or validate your pass. Keep the pass handy in case a fare inspector requests proof of payment.
- Wait for your train in the Safe Zone, behind the textured strip.
- Check the directional signs posted at the station or the approaching train's destination sign to make sure you board a train traveling to your destination.
- Let others exit before boarding the train.
- The train stops at all 28 stations along the route. Listen for announcements and watch for your stop.
- Doors open and close automatically. Exit through any door quickly.

## Bike on Bus

- All Valley Metro buses have racks in front to accommodate 2 - 3 bikes.
- Have your bike ready to load by removing all accessories.
- Lower the rack and quickly load your bike. Make sure your bike is secured for travel by extending the hook over the tire but do not lock the bike to the rack.
- If possible, sit near the front of the bus.
- Exit through the front door and advise the bus operator that you are removing your bike.
- Making sure you remain visible to the operator, release the hook and lift your bike. Return the rack to its upright position and move away from the bus.

## Bike on METRO Light Rail

- Walk your bike through the middle doors which are near the bike symbol on the window.
- Hang your bike in the vertical bike rack. If the racks are full, you may stand with your bike, if you do not block the aisle or doorway.
- Listen or watch for your stop and be ready to exit as the train approaches your stop.



# Conduct

## Guidelines for a Great Ride

- No eating on the vehicles.
- Non-alcoholic drinks are permitted in unbreakable, spill-proof containers such as commuter cups or screw top plastic bottles.
- Alcohol and tobacco are prohibited.
- Strollers must be folded before boarding and must not block the aisle.
- Earphones are required when using audio and video devices.
- Children age eight and younger must be accompanied by an individual who can directly supervise the child.

- Service animals (assisting persons with disabilities) and pets in secured carriers are welcome, but must be kept under control at all times.
- No flammable, caustic, explosive or hazardous materials allowed on board.
- Please limit cell phone use.
- Please give up your seat to senior citizens, persons with disabilities or pregnant women.

## Safety and Security

- Don't run after a bus or train.
- Don't cross in front of or behind a bus or train. You can't see the cars and the drivers can't see you.



# Accessibility

## Accessibility on Valley Metro

- All Valley Metro vehicles are 100% mobility aid accessible.
- Buses have ramps or lifts and room for 2 - 3 wheelchairs.
- Light rail vehicle entrances are the same level as the station platform and each vehicle has areas for 4 wheelchairs. Wheelchairs do not have to be secured on the train. There is little lateral movement, and computer-controlled acceleration and braking systems ensure smooth transitions and stops.
- Stops are announced and visually displayed on buses and trains.
- Fare vending machines at light rail stations have screen instructions as well as voice instruction in English, Spanish and Braille.

- Textured warning strips are placed at crosswalks, platform entries and station edges. Crosswalks that lead to stations located in the middle of the street have three warning strips: one at each curb-cut and one at the station entrance ramp.
- Maps and schedules are also provided in large print and alternative formats. Contact Customer Service at 602.253.5000, TTY: 602.261.8208.



# Accessibility



# Light Rail Stations with Connecting Bus Routes\*

- Montebello / 19th Avenue**  
Bus Routes: 15, 19, 60, 576
- 19th Avenue / Camelback**  
Bus Routes: 19, 50
- 7th Avenue / Camelback**  
Bus Routes: 8, 52
- Central Avenue / Camelback**  
Bus Routes: 0, 41, 512, 570, 582, 590
- Campbell / Central Avenue**  
Bus Routes: 0, 512, 570, 582, 590
- Indian School / Central Avenue**  
Bus Routes: 0, 41, 512, 570, 582, 590
- Osborn / Central Avenue**  
Bus Routes: 0, 512, 570, 582, 590
- Thomas / Central Avenue**  
Bus Routes: 0, 29, 512, 570, 582, 590
- Encanto / Central Avenue**  
Bus Routes: 0, 512, 570, 582, 590
- McDowell / Central Avenue**  
Bus Routes: 0, 17, 512, 570, 582, 590
- Roosevelt / Central Avenue**  
Bus Routes: 0, 10, 512, 570, 582, 590
- Van Buren / Central Avenue**  
Bus Routes: 0, 1, 8, 10, 15, DASH, GL, 510, 512, 520, 521, 531, 532, 533, 535, 540, 541, 542, 560, 562, 570, 571, 573, 575, 581, 582, 590, RAPID-1/10 East, 1-10 West, 1-17, SR51
- Washington / Central Avenue**  
Bus Routes: 0, 1, 8, 10, 15, DASH, GL, 510, 512, 520, 521, 531, 532, 533, 535, 540, 541, 542, 560, 562, 570, 571, 573, 575, 581, 582, 590, RAPID-1/10 East, 1-10 West, 1-17, SR51
- 3rd Street / Washington**  
Bus Routes: 0, 512, 570, 582, 590
- 12th Street / Washington**  
Bus Routes: 1, 3, 13, 32, 44, PHX Airport Shuttle
- 24th Street / Jefferson**  
Bus Routes: 1, 70
- 38th Street / Washington**  
Bus Routes: 1, 32
- 44th Street / Washington**  
Bus Routes: 1, 3, 13, 32, 44, PHX Airport Shuttle
- Priest Drive / Washington**  
Bus Routes: 1, 56
- Center Parkway / Washington**  
Bus Routes: 66, FLASH, Earth
- Mill Avenue / Third Street**  
Bus Routes: 66, FLASH, Earth
- Veterans Way / College Avenue**  
Bus Routes: 62, 65, 66, 72, 76, 92, 536, Orbit: Earth, Jupiter, Mercury, Venus
- University Drive / Rural**  
Bus Routes: 72, Orbit: Jupiter, Mercury
- 24th Street / Apache Boulevard**  
Bus Routes: 40
- McClintock / Apache Boulevard**  
Bus Routes: 40, 511, Orbit: Mars, Mercury
- Smith-Martin / Apache Boulevard**  
Bus Routes: 40
- Price-101 Freeway / Apache Boulevard**  
Bus Routes: 40, 511, Orbit: Mars, Mercury
- Sycamore / Main Street**  
Bus Routes: 30, 40, 45, 96, 104, LINK

\*Bus route information is subject to change.

# Downtown Phoenix

