

Destination Guide

Showcasing locations around the Valley accessible by local bus and light rail.

Fall 2011





Valley Metro is your ride to fun!

Ride the local bus and light rail and...

- Get out of traffic jams
- Avoid parking costs
- Save money on gas

FARES

Fare Type	Price
LOCAL BUS/LINK/LIGHT RAIL - FULL FARE	
1-ride (cash fare only)	\$1.75
All-day pass	\$3.50
All-day pass (on-board bus)	\$5.25
3-day pass (FVM only)**	\$10.50
7-day pass	\$17.50
31-day pass	\$55.00
LOCAL BUS/LINK/LIGHT RAIL - REDUCED FARE*	
1-ride (cash fare only)	\$0.85
All-day pass	\$1.75
All-day pass (on-board bus)	\$2.60
3-day pass (FVM only)**	\$5.25
7-day pass	\$8.75
31-day pass	\$27.50

**Fare Vending Machines (FVM)
Located at each light rail station

Where to Purchase Fares

Save money by purchasing an All-day pass off the bus! An All-day pass purchased at a retail outlet is \$3.50 instead of \$5.25 when purchased onboard the bus.

Retail Outlets: Select Fry's, Safeway, PLS Check Cashers, Valero, Walgreens and 7-Eleven stores sell passes. Check the location nearest you for the types of passes sold.

****Fare Vending Machines (FVM):** Located at each light rail station, you can purchase 1-ride or one way for METRO light rail only. All-day pass or greater fares purchased from the vending machines are valid for both bus and light rail. Credit/debit cards and cash are accepted.

Bus Fare Box: A 1-ride cash fare purchased on the bus is valid on the bus only. Credit/ debit cards are not accepted.

Online Ordering: Visit ValleyMetro.org to purchase All-day, 7- or 31-day transit passes using a debit or credit card.

Fare Facts

***Reduced Fares.** Persons with a disability, seniors age 65 and older, Medicare cardholders and youths ages 6 through 18, qualify for reduced fares on local bus routes and light rail (excludes express and RAPID). Passengers must have valid proof of eligibility to use reduced fares.

Persons with a disability: Valley Metro Reduced-Fare ID

Seniors age 65 and older: Valley Metro Reduced-Fare ID, Driver's License or State ID card

Youths ages 6 through 18: Valley Metro Reduced-Fare ID, Driver's License, State ID card or high school Student ID with photo and current school year

Medicare cardholder: Proof of identity maybe required

Pass Information

Transit passes are valid on both bus and light rail. An All-day pass can be purchased onboard the bus; the pass is automatically activated and valid until 2:59 a.m. If purchased at a Fare Vending Machine, you have the option to activate your pass immediately or to save the pass for later use. If purchased at a retail outlet, the pass must be activated onboard the bus or at a Fare Vending Machine before use.



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Hours of Operation

BUS

Bus service operates 365 days a year on many local routes in Glendale, Phoenix, Scottsdale and Tempe. Buses in these cities operate on Sunday schedules on major holidays.

METRO LIGHT RAIL

Operates 365 days a year.

Weekdays

- **Hours.** Trains begin the first full trip of the day at 4:40 a.m. from the end-of-line stations.
- **Monday through Thursday,** the last full trip of the day begins at 11 p.m., arriving at the opposite end-of-line at approximately midnight.
- **On Friday night,** service hours are extended; the last full trip of the day begins at 2 a.m., arriving at the opposite end-of-line at approximately 3 a.m. Saturday morning.
- **Frequency.** Trains arrive every 12 minutes from 7:30 a.m. to 6:30 p.m.; all other hours, every 20 minutes.

Weekends and Holidays

- **Hours.** Trains begin the first full trip of the day at 5 a.m. from the end-of-line stations.
- **On Saturday night,** service hours are extended; the last full trip of the day begins at 2 a.m., arriving at the opposite end-of-line at approximately 3 a.m. Sunday morning.
- **On Sunday night,** the last full trip of the day begins at 11 p.m., arriving at the opposite end-of-line at approximately midnight.
- **Frequency.** On Saturdays, trains arrive every 15 minutes through 7 p.m. On Sundays, holidays and all other hours, trains arrive every 20 minutes.





Riding the Valley Metro Bus

- Arrive at the bus stop five minutes before your bus is scheduled to arrive. Be visible, stay in the safe zone away from the curb, and have your fare ready.
- As the bus approaches, check the destination sign and signal the bus operator.
- Let others exit before boarding. Move quickly to a seat. If no seat is available, stand behind the yellow line near the front of the bus.
- Major streets are announced and visually displayed. Watch or listen for your stop. About a block before your destination, pull the cord or press the strip near the window.
- Exit through the back door.

Riding the METRO Light Rail

- As you enter the light rail platform, use the fare vending machine to purchase or validate your pass. Keep the pass handy in case a fare inspector requests proof of payment.
- Wait for your train in the safe zone, behind the textured strip.
- Check the directional signs posted at the station or the approaching train's destination sign to make sure you board a train traveling to your destination.
- Let others exit before boarding the train.
- The train stops at all 28 stations along the route. Listen for announcements and watch for your stop.
- Doors open and close automatically. Enter or exit through any door quickly.

Guidelines for Bike

Bike on Bus

- All Valley Metro buses have racks in front to accommodate 2 - 3 bikes.
- Have your bike ready to load by removing all accessories.
- Lower the rack and quickly load your bike. Make sure your bike is secured for travel by extending the hook over the tire but do not lock the bike to the rack.
- If possible, sit near the front of the bus.
- Exit through the front door and advise the bus operator that you are removing your bike.
- Making sure you remain visible to the operator, release the hook and lift your bike. Return the rack to its upright position and move away from the bus.

Bike on METRO Light Rail

- Walk your bike through the middle doors which are near the bike symbol on the window.
- Hang your bike in the vertical bike rack. If the racks are full, you may stand with your bike, if you do not block the aisle or doorway.
- Listen or watch for your stop and be ready to exit as the train approaches your stop.





Guidelines for a Great Ride

Looking to learn the ins and outs of riding transit? Valley Metro Notes is a series of animated videos, featuring songs from local bands. Each music video teaches viewers how to:

- Ride the bus and light rail
- Determine which pass to use
- Understand routes and schedules
- Take your bike on the bus
- And much more!

Visit ValleyMetro.org/notes to learn more.

Tips to make the ride more enjoyable:

- No eating on the vehicles.
- Non-alcoholic drinks are permitted in unbreakable, spill-proof containers such as commuter cups or screw top plastic bottles.
- Alcohol and tobacco are prohibited.
- Strollers must be folded before boarding and must not block the aisle.
- Earphones are required when using audio and video devices.
- Children seven years old and younger can't ride alone and must be accompanied by a responsible person, defined as one who can directly control and supervise the child.
- Service animals (assisting persons with disabilities) and pets in secured carriers are welcome, but must be kept under control at all times.
No flammable, caustic, explosive or hazardous materials allowed on board.
- Please limit cell phone use.
- Please give up your seat to senior citizens, persons with disabilities or pregnant women.
- Remember to bring your belongings with you when exiting the vehicle.

Safety and Security

- Don't run after a bus or train.
- Don't cross in front of or behind a bus or train. You can't see the cars and the drivers can't see you.
- Use traffic or pedestrian signals to cross the tracks.

Hot Weather Tips

Use caution in extreme weather conditions during the summer months and plan your trip accordingly. Bring along a hat, water and an umbrella for protection against the elements.

Take advantage of shade, and be sure to be visible at the bus stop when the bus arrives. Help to keep the bus and light rail interior cool by having your fare ready upon boarding and exiting promptly.

Customer Service

602.253.5000

TTY 602.251.2039 (for the hearing impaired)

Customer Service Business Hours:

- Weekdays, 6 a.m.- 8 p.m.
- Saturdays, 7 a.m.- 7 p.m.
- Sundays and designated holidays, 8 a.m.-5 p.m.
- Closed New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

NextRide

Later this year, Valley Metro will introduce NextRide, a new service that will give you real-time and scheduled arrival times for buses and trains at your stop. Here's how it works:

CALL

1. Call **602.253.5000**
2. Say or enter **NextRide**
3. Enter the **STOP#** located at the bus stop or light rail station

OR TEXT*

1. Text **64274**
2. Enter **NXRD** and the **STOP#** located at the bus stop or light rail station
3. Press send and you will receive the next arrival times for your stop

*Standard text messaging rates apply.

ValleyMetro.org

ValleyMetro.org features bus and light rail transit information. The rider alerts section gives up-to-date information on detours and special events. The **Online Trip Planner** creates custom travel itineraries for you with options for fastest route, fewest number of transfers or shortest walking distance between bus stops. ValleyMetro.org is also cell phone friendly.

Transit Book

Available on buses and at transit centers and municipal buildings throughout the Valley. For greater convenience, download the online version of the Transit Book at ValleyMetro.org and print only the pages you need for your trip.

Sports and Entertainment

- **American Sports Centers Randall McDaniel Complex**

755 N. 114th Avenue, Avondale
 Routes: 3, Avondale ZOOM*



- **Phoenix Municipal Stadium**

(Oakland Athletics spring training location)
 5999 E. Van Buren Street, Phoenix
 Routes: 1, 3, 56



- **Chase Field**

401 E. Jefferson Street, Phoenix
 Routes: 0 (within four blocks), 7, METRO light rail



- **Scottsdale Stadium** (San Francisco Giants spring training location)

7408 E. Osborn Road, Scottsdale
 Routes: 72, 76, Scottsdale Neighborhood Trolley*

- **Comerica Theatre**

400 W. Washington Street, Phoenix
 Routes: 1, 3, 8, 15, DASH*, METRO light rail

- **Cricket Wireless Pavilion**

2121 N. 83rd Avenue, Phoenix
 Routes: 17, 17A, MARY*



- **Salt River Fields at Talking Stick**

(Arizona Diamondbacks and Colorado Rockies spring training location)
 7555 N. Pima Road, Scottsdale
 Route: 81 (Not within walking distance, Call 602.253.5000 for detailed options.)

- **Greyhound Racing**

3801 E. Washington Street, Phoenix
 Routes: 1, 3, METRO light rail



- **Sun Devil Stadium**

500 E. Veterans Way, Tempe
 Routes: 48, 62, 65, 66, 72, FLASH*, Orbit:*Earth, Jupiter, Mars, Mercury, Venus, METRO light rail



- **Hohokam Park/Dwight Patterson Field**

(Chicago Cubs spring training location)
 1235 N. Center Street, Mesa
 Routes: 120, Mesa Downtown BUZZ*

- **Tempe Diablo Stadium Complex**

(Los Angeles Angels of Anaheim spring training location)
 2200 W. Alameda Drive, Tempe
 Routes: 48, 52



- **Jobing.com Arena**

9400 W. Maryland Avenue, Glendale
 Route: 70 (within five blocks)



- **Maryvale Baseball Park**

(Milwaukee Brewers spring training location)
 3600 N. 51st Avenue, Phoenix
 Routes: 41 (within four blocks), 51, MARY*

- **Turf Paradise**

1501 W. Bell Road, Phoenix
 Routes: 19 (within three blocks), 170



- **Mesa Amphitheatre**

201 N. Center Street, Mesa
 Routes: 30, Mesa Downtown BUZZ*



- **University of Phoenix Stadium**

One Cardinals Drive, Glendale
 Route: 70 (Not within walking distance, Call 602.253.5000 for detailed options.)



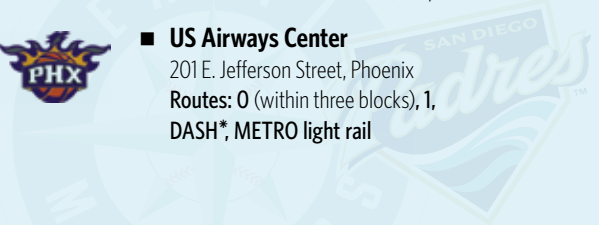
- **Peoria Sports Complex** (Seattle Mariners and San Diego Padres spring training location)

16101 N. 83rd Avenue, Peoria
 Routes: 67, 170 (Not within walking distance. Call 602.253.5000 for detailed options.)



- **US Airways Center**

201 E. Jefferson Street, Phoenix
 Routes: 0 (within three blocks), 1, DASH*, METRO light rail





All destinations are within 1/4 mile walking distance from stops, unless otherwise noted.

Shopping

- **Arizona Center**
455 N. Third Street, Phoenix
Routes: 1, 3, 7, 12
- **Arizona Mills Mall**
5000 S. Arizona Mills Circle, Tempe
Routes: 48, 56, 77
- **Arrowhead Towne Center**
7700 W. Arrowhead Towne Center, Glendale, Routes: 67, 170, 186
- **Biltmore Fashion Park**
2502 E. Camelback Road, Phoenix
Routes: 39, 50, 60, 70
- **Chandler Fashion Center**
3111 W. Chandler Boulevard, Chandler
Routes: 72, 81, 156
- **Christown Spectrum Mall**
1730 W. Bethany Home Road, Phoenix
Routes: 15, 19, 60, METRO light rail
- **Desert Ridge Marketplace**
21001 N. Tatum Boulevard, Phoenix
Route: 44
- **Desert Sky Mall**
7611 W. Thomas Road, Phoenix
Routes: 17, 17A, 29, 41, MARY*
- **Downtown Mesa**
Main Street/Center Street, Mesa
Routes: 40, Mesa Main St LINK, Mesa Downtown BUZZ*
- **Fiesta Mall**
1445 W. Southern Avenue, Mesa
Routes: 61, 104
- **Historic Downtown Chandler**
Arizona Avenue and Boston Street, Chandler
Routes: 104, 112, 156, Arizona Ave/Country Club Dr LINK
- **Historic Downtown Glendale**
5700 W. Glendale Avenue, Glendale
Routes: 59, 70, GUS* 1 and 2
- **Kierland Commons**
15205 N. Kierland Boulevard, Scottsdale
Routes: 72, 154
- **Mesa Pavilions Power Center**
6948 E. Hampton Avenue, Mesa
Routes: 40, 45, 61, 108, 184
- **Mesa Riverview**
1061 N. Dobson Road, Mesa
Routes: 96, 104
- **Metrocenter Mall**
9632 N. Metro Parkway, Phoenix
Routes: 15, 27, 35, 90, 106, 122
- **Mill Avenue District**
310 S. Mill Avenue, Tempe
Routes: 30, 48, 62, 65, 66, FLASH*, Orbit* Earth, Jupiter, Mars, Mercury, Venus, METRO light rail
- **Old Town Scottsdale**
Main & Scottsdale Road, Scottsdale
Routes: 41, 72, Scottsdale Downtown and Neighborhood Trolleys*
- **Paradise Valley Mall**
4550 E. Cactus Road, Phoenix
Routes: 39, 44, 106, 138
- **SanTan Village Mall**
2361 S. San Tan Village Parkway, Gilbert
Route: 156
- **Scottsdale Fashion Square**
7014 E. Camelback Road, Scottsdale
Routes: 50, 72, Scottsdale Downtown Trolley*
- **Scottsdale Promenade**
16427 N. Scottsdale Road, Scottsdale
Routes: 72, 170
- **Superstition Springs Center**
6555 E. Southern Avenue, Mesa
Routes: 40, 45, 61, 108, 184, Mesa Main St LINK
- **Tempe Marketplace**
2000 E. Rio Salado Parkway, Tempe
Routes: 62, 81, Orbit Earth*
- **Westgate City Center**
6770 N. Sunrise Boulevard, Glendale
Route: 70 (within eight blocks)

Family Fun!

- **Arizona Science Center**
600 E. Washington Street, Phoenix
Routes: 1, 3, 7
- **Big Surf**
1500 N. McClintock Drive, Tempe
Route: 81
- **Castles and Coasters**
9445 Metro Parkway East, Phoenix
Routes: 15, 27, 35, 90, 106, 122
- **Children's Museum of Phoenix**
215 N. 7th Street, Phoenix
Routes: 1, 3, 7, 12
- **Desert Botanical Garden**
1201 N. Galvin Parkway, Phoenix
Routes: 1, 3, 17 (Routes not within walking distance. Call 602.253.5000 for detailed options.)
- **Enchanted Island Amusement Park-Encanto Park**
1202 W. Encanto Boulevard, Phoenix
Route: 15
- **Fiddlesticks Family Fun Park**
1155 W. Elliot Road, Tempe
Routes: 65, 66, 108
- **Glendale's Xeriscape Garden**
5959 W. Brown Street, Glendale
Routes: 59, GUS 3*
- **Golfand Sunsplash**
155 W. Hampton Avenue, Mesa
Routes: 112, Arizona Ave/Country Club Dr LINK
- **IMAX Theatre at Arizona Mills**
5000 Arizona Mills Circle, Tempe
Routes: 48, 56, 77
- **Japanese Friendship Garden**
1125 N. Third Avenue, Phoenix
Routes: 0, 8 (within three blocks), METRO light rail
- **McCormick-Stillman Railroad Park**
7301 E. Indian Bend Road, Scottsdale
Route: 72
- **Papago Park/Hole-in-the-Rock**
625 N. Galvin Parkway, Phoenix
Routes: 1, 3 (within 1/2 mile)
- **Phoenix Zoo**
455 N. Galvin Parkway, Phoenix
Routes: 1, 3
- **Piestewa Peak Recreational Area**
2701 E. Squaw Peak Drive, Phoenix
Routes: 39, 70
- **Riparian Preserve at Water Ranch**
2757 E. Guadalupe Road, Gilbert
Route: 108
- **Sea Life Arizona**
5000 S. Arizona Mills Circle
Routes: 48, 56, 77
- **Tempe Beach Park/Town Lake**
80 W. Rio Salado Parkway, Tempe
Routes: 48, 62, Orbit Earth*, METRO light rail
- **Wedge Skate Park**
(Located in Eldorado Park)
7650 E. McDowell Road, Scottsdale
Routes: 17, Miller Road Trolley*, Scottsdale Neighborhood Trolley*



Culture & History

- **Arizona Military Museum**
5636 E. McDowell Road, Phoenix
Route: 17
- **Arizona Museum for Youth**
35 N. Robson, Mesa
Routes: 40, Mesa Main St LINK, Mesa Downtown BUZZ* (within walking distance)
- **Arizona Museum of Natural History**
53 N. Macdonald, Mesa
Routes: 40, Mesa Downtown BUZZ*, Mesa Main St LINK (within two blocks)
- **Arizona State Capitol Museum**
1700 W. Washington Street, Phoenix
Routes: 1, 15, 19, DASH*
- **Arizona's Women Hall of Fame Museum**
1101 W. Washington Street, Phoenix
Routes: 1, 15, DASH*
- **Chandler Historical Museum**
178 E. Commonwealth Avenue, Chandler
Routes: 104, 112, 156 (within walking distance), Arizona Ave/Country Club Dr LINK
- **Chinese Cultural Center**
668 N. 44th Street, Phoenix
Route: 44
- **George Washington Carver Museum and Cultural Center**
415 E. Grant Street, Phoenix
Routes: 0, 7, 13
- **Gilbert Historical Society and Museum**
10 S. Gilbert Road, Gilbert
Routes: 108, 136
- **Hall of Flame Fire Museum**
6101 E. Van Buren Street, Phoenix
Routes: 1, 3, 56
- **Heard Museum**
2301 N. Central Avenue, Phoenix
Routes: 0, METRO light rail
- **Historic Heritage Square**
600 E. Washington Street, Phoenix
Routes: 1, 7, METRO light rail
- **House of Broadcasting**
7150 E. Fifth Avenue, 2nd Floor, Scottsdale
Routes: 72, Scottsdale Downtown Trolley*
- **Musical Instrument Museum**
4725 E. Mayo Boulevard, Phoenix
Routes: 44, 186
- **Phoenix Art Museum**
1625 N. Central Avenue, Phoenix
Routes: 0, 17, METRO light rail
- **Phoenix Convention Center**
111 N. Third Street, Phoenix
Routes: 0 (within four blocks), 1, 3, 7, 12, METRO light rail
- **Phoenix Police Museum**
101 S. Central Avenue, Phoenix
Routes: 0, DASH*, METRO light rail
- **Pueblo Grande Museum and Archaeological Park**
4619 E. Washington Street, Phoenix
Routes: 1, 3, 44, METRO light rail
- **Scottsdale Historical Museum**
7333 E. Scottsdale Mall, Scottsdale
Routes: 72, Miller Road Trolley*, Scottsdale Neighborhood Trolley*
- **Scottsdale Museum of Contemporary Art**
7374 E. Second Street, Scottsdale
Routes: 72, Miller Road Trolley*, Scottsdale Neighborhood Trolley*
- **Tempe History Museum**
809 E. Southern Avenue, Tempe
Routes: 61, 72, Orbit: Jupiter*
- **Ziegler Fiesta Bowl Museum**
7135 E. Camelback Road, Ste. 190, Scottsdale
Routes: 50, 72, Scottsdale Downtown Trolley*

Performing Arts

- **Arizona State University (ASU) Art Museum, Nelson Fine Arts Center**
51 E. 10th Street, Tempe
Routes: 30 (within two blocks), 65, 66, FLASH*, Orbit:* Jupiter, Venus
- **ASU Gammage Auditorium**
1200 S. Forest Avenue, Tempe
Routes: 65, 66, FLASH*, Orbit:* Jupiter, Venus
- **Chandler Center for the Arts**
250 N. Arizona Avenue, Chandler
Routes: 112, 156, Arizona Ave/Country Club LINK
- **Great Arizona Puppet Theater**
302 W. Latham Street, Phoenix
Routes: 0, METRO light rail
- **Herberger Theater Center**
222 E. Monroe Street, Phoenix
Routes: 0, 1, 3, 7, 12, METRO light rail
- **Mesa Arts Center**
1 E. Main Street, Mesa
Routes: 40, Mesa Main St LINK, Mesa Downtown BUZZ*
- **Orpheum Theatre**
203 W. Adams Street, Phoenix
Routes: 0, 1, 3, 8, 15, DASH*, METRO light rail
- **Peoria Center for the Performing Arts**
8355 W. Peoria Avenue, Peoria
Route: 106
- **Phoenix Symphony Hall**
225 E. Adams Street, Phoenix
Routes: 1, 3, 7, 12, METRO light rail
- **Phoenix Theatre**
100 E. McDowell Road, Phoenix
Routes: 0, 17, METRO light rail
- **Scottsdale Artists' School**
3720 N. Marshall Way, Scottsdale
Routes: 72, Scottsdale Downtown and Neighborhood Trolleys*
- **Scottsdale Center for the Arts**
7380 E. Second Street, Scottsdale
Routes: 72, Miller Road Trolley*, Scottsdale Neighborhood Trolley*
- **Scottsdale Desert Stages Theatre**
4720 N. Scottsdale Road, Scottsdale
Route: 72
- **Tempe Center for the Arts**
700 W. Rio Salado Parkway, Tempe
Route: 48
- **Theatre 4301 - Galleria Corporate Centre**
4301 N. Scottsdale Road, Scottsdale
Routes: 72, Scottsdale Downtown Trolley*
- **Valley Youth Theatre**
525 N. First Street, Phoenix
Routes: 0, 1, 3, 7, 8, 10, 12, DASH*, METRO light rail



ValleyMetro.org

Customer Service 602.253.5000

TTY 602.251.2039

Alternative formats are available upon request.

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