

## BIKES

- Bike racks are located in each light rail vehicle, at park-and-rides and some station platforms. Locking a bike to station fences or other structures is prohibited.
- Enter the train at the doors nearest the bike symbol; place your bike in the rack. You may also stand with your bike if the racks are full and you do not block aisles or doorways.
- If a train is full, bike riders must wait for the next train to ensure the safety and comfort of all passengers.

## ACCESSIBILITY

- Four spaces for wheelchairs are located nearest the first and last set of doors. Wheelchair tie-downs are not needed. If spaces are full, use wide aisleways.
- Light rail vehicle entrances are at the same level as station platforms.
- Textured strips mark the edge of the station platform and other boundaries.
- Spoken and visual announcements are played at stations and inside trains. Spoken and Braille instructions on fare vending machines.
- Warning bells and flashing headlights when trains begin or end movement.

## CONDUCT

Obey the following conduct at METRO stations and on trains.



Only service animals or pets inside carrying cases are acceptable. Beverages must be in spill-proof containers. No more than one hour can be spent at a METRO station.



metrolightrail.org  
info@metrolightrail.org  
602-253-5000



Get to know the amazing array of businesses along the light rail line with exclusive rider discounts. Weekly updates via email, Facebook or Twitter.

[metrolightrail.org/metromax](http://metrolightrail.org/metromax)



# RIDER GUIDE



To receive this information in alternative formats, call 602-253-5000/TTY 602-261-8208.

Para recibir esta información en formatos alternativos, favor de llamar al 602-253-5000/TTY 602-261-8208.



## HOW TO RIDE

- 1 Plan your trip using the online trip planner at [valleymetro.org](http://valleymetro.org) or Google Transit.
- 2 Buy a transit pass at any light rail station, transit center, retail outlet or online. For a list of retail locations, visit [metrolightrail.org](http://metrolightrail.org).
- 3 Activate your pass before boarding. Keep your pass as proof of payment. Platinum Pass/U-Pass users, validate before each trip by touching your card to the orange target.
- 4 Signs on the front and side of the train show the train's final destination.
- 5 Trains stop at every station. Upcoming stops are announced on the train.



## FARES

Light rail, local bus and LINK share the same fare structure and all pass types can be purchased from METRO fare vending machines. Express/RAPID refers to express bus service which has an upgraded cost.

	Light rail/ local bus/ LINK	Reduced*	Express/ RAPID
1-Ride**	\$1.75	\$0.85	\$2.75
All-day	\$3.50	\$1.75	\$5.50
3-day	\$10.50	\$5.25	N/A
7-day	\$17.50	\$8.75	N/A
31-day	\$55.00	\$27.50	\$85.00

\* *Reduced fare is valid for youths 6 – 18, seniors 65 and older, persons with disabilities and Medicare cardholders only.*

\*\* *The 1-ride fare is valid for a single trip on bus or light rail, not both. One-ride fares purchased through the fare vending machines are for light rail only.*



## FARE VENDING MACHINES

Fare vending machines are located at each light rail station. An all-day or multi-day pass is also valid on bus for the purchased time period.

- 1 Choose full fare, reduced fare (disabled, youth, senior or Medicare cardholders) or Express/RAPID bus.
- 2 Select the fare type: 1-ride, all-day, 3-day, 7-day or 31-day; the 1-ride fare is valid for light rail only.
- 3 Select the number of passes you wish to buy.
- 4 Choose to activate now and ride immediately, or wait for another time. The 1-ride fare is automatically activated upon purchase.
- 5 To pay, select credit or debit card, or insert cash or coins. Bills larger than \$20 are not accepted.
- 6 Remove your passes and pick up your change and/or receipt. Change is dispensed in coin.

Report vending machine malfunctions by sharing the machine ID and time of day with Customer Service at 602-253-5000.



## PROOF OF PAYMENT

METRO operates on a proof-of-payment system. Fare inspectors regularly patrol the system and ask passengers at random to produce a valid transit pass. Violators are subject to fines ranging from \$50 to \$500 and can lose their transit privileges.

All-day and multi-day passes must be activated before boarding. These passes begin rolling upon activation and expire at 2:59 a.m. the day after the end of the pass period.

All-day, 3-day, 7-day and 31-day passes can be activated in the following ways:

- Choose the “activate” option when you buy your pass at the vending machine.
- Place a pre-purchased pass into the “Validator” slot on the vending machine.
- Dip your pass into a bus farebox.

A **1-ride fare** is activated automatically with purchase and allows you to ride once on light rail; be sure to keep your receipt as proof of payment. A 1-ride fare purchased through a bus farebox is not valid on light rail.

**Employer-issued Platinum Passes, ASU U-Passes and other plastic cards** must be validated or touched to the orange target on fare vending machines or stand-alone targets before each and every boarding. To ensure proper validation, hold the card flat against the orange pad until you hear a confirmation ding or “enjoy your ride” appears on screen.



## BUS CONNECTIONS

Complete your trip using the many bus connections that meet each METRO station. Your all-day or multi-day pass is valid for both bus and light rail. Use the online trip planner or Google Transit to plan your trip.



## AIRPORT CONNECTION

Connect to Phoenix Sky Harbor International Airport from the 44th St./Washington station. Cross the street to the south and board the free PHX Airport Shuttle. The shuttle connects to all terminals and mirrors METRO's service schedule. METRO park-and-rides are for daily transit use only; parking for more than 24 hours is prohibited.



# SYSTEM MAP



## LEGEND

- Light Rail Line
- PHX Airport Shuttle
- Station
- Transit Center
- Park-and-Ride

## PARK-AND-RIDES

1. Montebello / 19th Ave	794 spaces
2. 19th Ave / Camelback	410 spaces
4. Central Ave / Camelback	135 spaces
17. 38th St / Washington	189 spaces
24. Dorsey / Apache Blvd	190 spaces
25. McClintock / Apache Blvd	300 spaces
27. Price-101 Fwy / Apache Blvd	693 spaces
28. Sycamore / Main St	802 spaces

## STATIONS

1. Montebello / 19th Ave	15. 12th St / Washington
2. 19th Ave / Camelback	12th St / Jefferson
3. 7th Ave / Camelback	16. 24th St / Washington
4. Central Ave / Camelback	24th St / Jefferson
5. Campbell / Central Ave	17. 38th St / Washington
6. Indian School / Central Ave	18. 44th St / Washington
7. Osborn / Central Ave	19. Priest Dr / Washington
8. Thomas / Central Ave	20. Center Pkwy / Washington
9. Encanto / Central Ave	21. Mill Ave / Third St
10. McDowell / Central Ave	22. Veterans Way / College Ave
11. Roosevelt / Central Ave	23. University Dr / Rural
12. Van Buren / Central Ave	24. Dorsey / Apache Blvd
Van Buren / 1st Ave	25. McClintock / Apache Blvd
13. Washington / Central Ave	26. Smith-Martin / Apache Blvd
Jefferson / 1st Ave	27. Price-101 Freeway / Apache Blvd
14. 3rd St / Washington	28. Sycamore / Main St
3rd St / Jefferson	

## Approximate Travel Times in Minutes

65	Entire 20-mile route
25	Montebello to downtown Phoenix
40	Montebello to PHX Airport Shuttle
15	Downtown Phoenix to PHX Airport Shuttle
25	Downtown Phoenix to downtown Tempe
40	Downtown Phoenix to Mesa
15	Downtown Tempe to Mesa



# SERVICE SCHEDULE

## Monday – Thursday EASTBOUND

	Montebello	1st/Van Buren	Mill/3rd	Sycamore
First full trip	4:40 am	5:02 am	5:29 am	5:45 am
	Every 20 minutes through 7:30 am			
	Every 12 minutes from 7:30 am – 6:30 pm			
	Every 20 minutes from 6:30 pm through last trip			
Last full trip	11 pm	11:22 pm	11:49 pm	12:05 am

## Monday – Thursday WESTBOUND

	Sycamore	Mill/3rd	Central/Van Buren	Montebello
First full trip	4:40 am	4:55 am	5:22 am	5:45 am
	Every 20 minutes through 7:30 am			
	Every 12 minutes from 7:30 am – 6:30 pm			
	Every 20 minutes from 6:30 pm through last trip			
Last full trip	11 pm	11:15 pm	11:42 pm	12:05 am

## Friday EASTBOUND

	Montebello	1st/Van Buren	Mill/3rd	Sycamore
First full trip	4:40 am	5:02 am	5:29 am	5:45 am
	Every 20 minutes through 7:30 am			
	Every 12 minutes from 7:30 am – 6:30 pm			
	Every 20 minutes from 6:30 pm through last trip			
Last full trip	2 am (Sat)	2:22 am (Sat)	2:49 am (Sat)	3:05 am (Sat)

## Friday WESTBOUND

	Sycamore	Mill/3rd	Central/Van Buren	Montebello
First full trip	4:40 am	4:55 am	5:22 am	5:45 am
	Every 20 minutes through 7:30 am			
	Every 12 minutes from 7:30 am – 6:30 pm			
	Every 20 minutes from 6:30 pm through last trip			
Last full trip	2 am (Sat)	2:15 am (Sat)	2:42 am (Sat)	3:05 am (Sat)

## Saturday EASTBOUND

	Montebello	1st/Van Buren	Mill/3rd	Sycamore
First full trip	5 am	5:22 am	5:49 am	6:05 am
	Every 15 minutes through 7 pm			
	Every 20 minutes from 7 pm through last trip			
Last full trip	2 am (Sun)	2:22 am (Sun)	2:49 am (Sun)	3:05 am (Sun)

## Saturday WESTBOUND

	Sycamore	Mill/3rd	Central/Van Buren	Montebello
First full trip	5 am	5:15 am	5:42 am	6:05 am
	Every 15 minutes through 7 pm			
	Every 20 minutes from 7 pm through last trip			
Last full trip	2 am (Sun)	2:15 am (Sun)	2:42 am (Sun)	3:05 am (Sun)

## Sunday/Holiday EASTBOUND

	Montebello	1st/Van Buren	Mill/3rd	Sycamore
First full trip	5 am	5:22 am	5:49 am	6:05 am
	Every 20 minutes throughout the day			
Last full trip	11 pm	11:22 pm	11:49 pm	12:05 am

## Sunday/Holiday WESTBOUND

	Sycamore	Mill/3rd	Central/Van Buren	Montebello
First full trip	5 am	5:15 am	5:42 am	6:05 am
	Every 20 minutes throughout the day			
Last full trip	11 pm	11:15 pm	11:42 pm	12:05 am