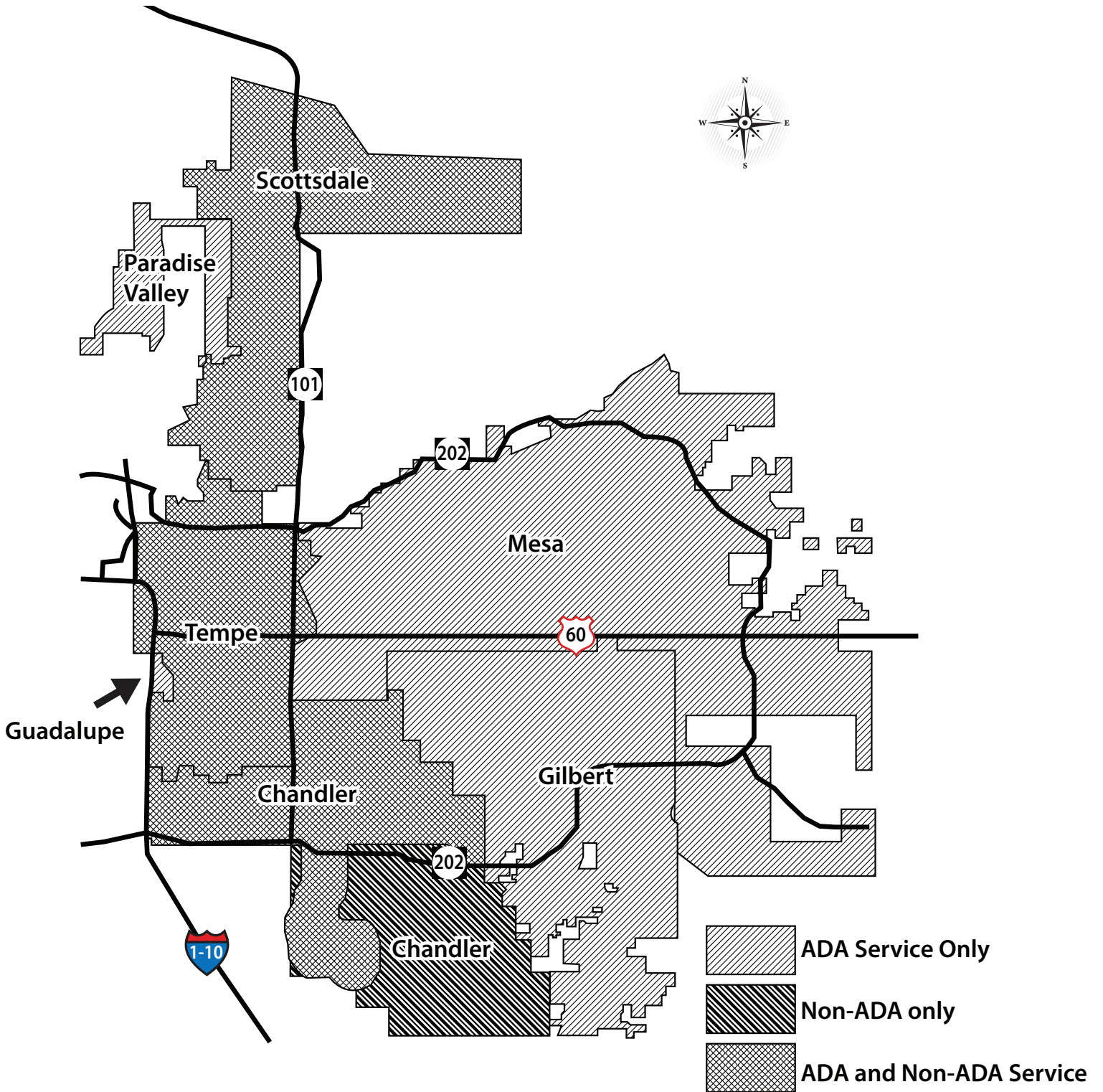


# East Valley Dial-A-Ride (EVDAR)

SERVICE AREA FOR EAST VALLEY DIAL-A-RIDE



Valley Metro bus service is a great option for some Dial-A-Ride users. For information on routes & schedules as well as trip-planning assistance, visit [ValleyMetro.org](http://ValleyMetro.org) or call 602.253.5000, TTY 602. 261.8208.

**RESERVATIONS: 480.633.0101**

**TTY PHONE SERVICE: 480.981.1969\***

\*Call this number only if you are using a text telephone machine.

Dial-A-Ride service is available throughout the East Valley. Dial-A-Ride for persons with disabilities or senior citizens aged 65 or over.

**FARES**

Cash, Valley Metro Regional Dial-A-Ride tickets and East Valley Dial-A-Ride tickets accepted. Valley Metro bus and light rail passes are not accepted by East Valley Dial-A-Ride.

First Zone .....	\$ 1.00
Each Additional Zone.....	\$.50
0-5 years (with adult).....	Free
ADA Trips.....	\$3.50
East Valley Dial-A-Ride Ticket Book** .....	\$20.00

*\*\*See ValleyMetro.org for ticket outlets. Instead of using cash, customers may purchase 50-cent East Valley Dial-A-Ride tickets in groups of forty for \$20 a book. Call East Valley Dial-A-Ride at 480.633.0101 to purchase tickets.*

**TRANSFER POLICY**

**Transfers To Local Bus Service**

Passengers transferring from Dial-A-Ride to local fixed-route bus service are not required to pay an additional fare. Upon request, Dial-A-Ride Operators shall provide a Valley Metro fixed-route All-day pass to Dial-A-Ride passengers in order to complete the Dial-A-Ride passenger's trip using fixed-route bus service.

**Transfers From Local Bus Service**

Passengers transferring to Dial-A-Ride from Valley Metro fixed-route service will receive a discount. Operators shall accept a valid Valley Metro fare for a Dial-A-Ride fare discount of (50 cents). This applies to ADA and Non-ADA trips.

**HOW TO BOOK A TRIP**

**ADA trip requests will not be denied.** (Note: Since ADA-eligible passengers may book non-ADA trips, please tell the Customer Service Agent whether you want an ADA trip or a non-ADA trip when making a reservation.) East Valley Dial-A-Ride will make every effort to accommodate the times you request; however, alternate times may be offered. EVDAR is allowed to negotiate the times of your trip by one hour.

*For example, if you would like to be picked up at 10 a.m. and that time is not available, another pick-up time may be offered to you as early as 9 a.m. or as late as 11 a.m.*

Same-day non-ADA service is available in most areas. Please note: It may be difficult to meet your schedule without advanced scheduling. EVDAR allows non-ADA passengers the ability to make advanced reservations for a trip one, two or even three days in advance. Pick-up times may be negotiated during peak hours, so make your reservations early. (Transfer reservations for non-ADA trips into Phoenix can only be accepted seven days in advance.)

*All reservations must be made by 7:30 p.m. the day before you travel.*

**CALL HOURS**

To reserve a trip for a future date (up to 14 days in advance for an ADA trip or up to three days in advance for a non-ADA trip), call from 6 a.m. to 7:30 p.m. everyday. To book a trip for the same day, call during your city's non-ADA service hours.

**NON-ADA SERVICE HOURS**

- Scottsdale and Tempe: 3 a.m.- 2 a.m. EVERYDAY
- Chandler, Gilbert and Mesa: 7 a.m. until 7 p.m. EVERYDAY

*Gilbert and Mesa residents may book non-ADA trips on Sunday and holidays only.*

*Gilbert residents may not book non-ADA trips.*

## **ADA SERVICE HOURS**

- Scottsdale and Tempe - 3 a.m. until 2 a.m. EVERYDAY
- Gilbert, Chandler and Mesa - 4 a.m. - midnight EVERYDAY

There is limited ADA service on Sunday and holidays in Mesa. ADA service is within 1/4 miles of fixed routes 40, 61, 96 and 156. Please call service provider to check to see if you live within this 1/4 mile service area in Mesa.

## **PHONE NUMBERS**

To check on your ride ..... 480.633.0101, option 4

To schedule a trip ..... 480.633.0101, option 4

To cancel a trip ..... 480. 633.0101, option 5

Information ..... 480.633.0101, option 6

## **TTY-TDD**

(Hearing/speech impaired ONLY) 480.981.1969

## **TRANSPORTATION ALTERNATIVES**

The cities of Chandler, Gilbert, Mesa, Scottsdale, and Tempe offer alternative transportation options for seniors (65 and older) and adults with disabilities. For Chandler, Gilbert, Mesa, and Tempe residents, contact East Valley Ride Choice at 480.962.7433.

If you would like to learn how to use Valley Metro fixed-route service, please contact Gary Bretz at 480.924.6653, ext. 241.