**FARES**

Local bus, light rail and LINK share the same fare structure and pass types. Passes can be purchased from fare vending machines, online, transit centers or at nearly 800 Valley-wide retail locations. Visit valleymetro.org for a complete list. Express/RAPID refers to express bus service, which has an upgraded cost.

<table>
<thead>
<tr>
<th></th>
<th>Local bus/light rail/ LINK</th>
<th>Reduced**</th>
<th>Express/ RAPID</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Ride*</td>
<td>$2.00</td>
<td>$1.00</td>
<td>$3.25</td>
</tr>
<tr>
<td>All-Day</td>
<td>$4.00</td>
<td>$2.00</td>
<td>$6.50</td>
</tr>
<tr>
<td>7-Day</td>
<td>$20.00</td>
<td>$10.00</td>
<td>N/A</td>
</tr>
<tr>
<td>15-Day</td>
<td>$33.00</td>
<td>$16.50</td>
<td>N/A</td>
</tr>
<tr>
<td>31-Day</td>
<td>$64.00</td>
<td>$32.00</td>
<td>$104.00</td>
</tr>
</tbody>
</table>

* The 1-Ride fare is valid for a single trip on bus or light rail, not both. 1-Ride fares purchased through the fare vending machines are good for light rail only.

** Reduced fare is valid for youths 6 through 18, seniors 65 and older, persons with disabilities and Medicare cardholders only. Proof of eligibility is required.

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**RETAIL LOCATIONS**

There are nearly 800 retail locations where you can purchase your pass before boarding. Purchase passes at most valley-wide locations of the following stores:

- 7-Eleven
- Circle K
- Corner Store (formerly Valero)
- Food City (select locations only)
- Fry’s Food Store
- PLS Check Cashers
- Safeway
- Walgreens

Passes can also be purchased at participating:

- APS locations
- Public libraries
- Transit centers

Not all pass types are sold at every location. Please contact the location prior to traveling to check availability of passes and types of payment accepted.

For a complete list of retail locations, visit valleymetro.org or call 602.253.5000.

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**CONTACT INFORMATION**

Customer Service: 602.253.5000
TTY: 602.251.2039 (for the hearing impaired)

Customers can obtain information about various transit services by using our automated phone system 24 hours a day, 365 days a year. Hablamos español.

**Customer Service Business Hours**

- Weekdays, 6 am - 8 pm
- Saturdays, 7 am - 7 pm
- Sundays and designated holidays, 8 am - 5 pm

**Lost and Found Information: 602.253.5000.**

Use the automated system for help. When prompted, say “Lost and Found” and provide the route number. Follow provided instructions.

**Transit Watch.** Help improve transit safety and security by reporting any and all suspicious activities to Valley Metro Customer Service. In case of emergencies, call 911.
HOW TO RIDE

1. Plan your trip using the online trip planner at valleymetro.org, Google Transit, the Transit Book or contact Customer Service.

2. Buy a transit pass at any light rail station, transit center, retail outlet or online. For a list of retail locations, visit valleymetro.org.

3. Arrive at the bus stop or rail station five minutes before it is scheduled to depart. Be visible and stay in the safe zone, away from the curb or platform edge. Have your fare ready.

4. Let others exit before boarding. On board buses, pay fare then move quickly to a seat. If no seat is available, stand behind the yellow line near the front of the bus.

5. Major streets and stops are announced and visually displayed. Watch or listen for your stop. About a block before your destination, bus riders need to pull the cord or press the strip near the window to signal the operator.

6. Bus riders should exit through the back door.

SERVICE HOURS

Transit service is provided 365 days a year on many local routes throughout the Valley. Service will operate on major holidays using a Sunday schedule.*

Express/RAPID routes do not operate on these holidays:

- Martin Luther King, Jr. Day
- Presidents Day
- Memorial Day
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving Day
- Friday after Thanksgiving
- Christmas Eve and Christmas Day
- New Year’s Day
- Veterans Day
- Thanksgiving Day
- Friday after Thanksgiving
- Christmas Eve and Christmas Day
- New Year’s Day

*Light rail offers regular or extended service on the Friday after Thanksgiving and New Year’s Eve.

BUS & LIGHT RAIL CONNECTIONS

Plan your trip using the many bus connections that meet each light rail station. Your All-Day or multi-day pass is valid for both bus and light rail. Use the online trip planner or Google Transit to plan your trip.

AIRPORT CONNECTION

Connect to Phoenix Sky Harbor International Airport from the 44th St/Washington station using PHX Sky Train™. Sky Train provides free rides to/from Terminal 4 and the East Economy parking lot. Service operates 365 days a year, with five minute frequency, 24 hours a day. Passengers traveling to Terminals 2, 3 and West Economy parking will need to exit at Terminal 4 and board the silver Phoenix airport shuttle bus to continue to their destinations. Valley Metro park-and-rides are for daily transit use only; parking for more than 24 hours is prohibited and can result in towing.

SAFETY

Bus
- Never run after or next to a moving bus.
- Do not cross in front of or behind.
- Always use the crosswalk and obey traffic signals.
- When waiting for the bus, be visible and stay in the safe zone away from the curb.
- If you drop something when exiting, leave it on the ground until the bus drives away.

Light Rail
- Do not walk in the trackway.
- Light rail is quiet. Look for flashing headlights and listen for warning bells and horns.
- Do not step in front or between trains for any reason. Always stand behind the textured warning strip on the platform.
- Do not run for the train. Another one will come along in minutes.
- Use the handrails at all times when entering and exiting the train.
BIKES

Bike lockers or racks are located at most park-and-rides, transit centers, on bus and light rail vehicles and some station platforms. Locking a bike to station fences or other structures is prohibited.

Valley Metro is not responsible for theft or damage to bicycles on transit system property.

Tips for bus riders:
• All buses have racks in front to accommodate 2 bikes. If racks/spaces are full, please wait for the next bus.
• Have your bike ready to load by removing all accessories. You are responsible for loading/unloading your bicycle.
• If possible, sit near the front of the bus. Exit through the front door and advise the bus operator that you are removing your bike.
• Making sure you remain visible to the operator, release the hook, lift your bike. Return the rack to its upright position and move away from the bus.

Tips for light rail riders:
• Bike racks are located in each light rail vehicle, at park-and-rides and some station platforms. Locking a bike to station fences or other structures is prohibited.
• Enter the train at the doors nearest the bike symbol; place your bike in the rack. You may also stand with your bike if the racks are full and you do not block aisles or doorways.
• If a train is full, bike riders must wait for the next train to ensure the safety and comfort of all passengers.

ACCESSIBILITY

All Valley Metro vehicles are 100% mobility aid accessible.

• Buses have ramps or lifts and room for 2 – 3 wheelchairs. Light rail vehicles have 4 spaces for wheelchairs located near the first and last set of doors. Wheelchair tie-downs are not needed. If spaces are full, use wide aisleways.
• Light rail vehicle entrances are at the same level as station platforms. Textured strips mark the edge of the station platform and other boundaries.
• Bus and light rail stops are both spoken and visually displayed at stops, stations and inside buses and trains. Spoken and Braille instructions are available at fare vending machines. The Transit Book is available in Braille and large print. Contact Customer Service for more information.

To receive this information in alternative formats, call 602.253.5000/TTY 602.251.2039.

CONDUCT

Obey the following rules on buses and light rail.

• No smoking, eating, loud music, skateboarding or littering is allowed.
• Only service animals or pets inside carrying cases are acceptable.
• Beverages must be in spill-proof containers.
• No more than one hour can be spent at a light rail station.

Please note that an assault on a bus or light rail operator is a crime under Arizona’s criminal statutes.
WHEN IS YOUR NEXTRIDE?

Call or text your STOP# to receive arrival times.

CALL
1 Call 602.253.5000
2 Say “NextRide”
3 Say or enter the 5-digit STOP#

TEXT*
1 Text 64274
2 Enter “NXRD” and the 5-digit STOP#
3 Select “Send”

MOBILE SITE
1 On your phone, go to valleymetro.org
2 Enter the 5-digit STOP#
3 Select “Go”

The following is a list of all the light rail station STOP#’s.

<table>
<thead>
<tr>
<th>STOP#</th>
<th>STATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>10001</td>
<td>Montebello / 19th Ave</td>
</tr>
<tr>
<td>10002</td>
<td>19th Ave / Camelback</td>
</tr>
<tr>
<td>10003</td>
<td>7th Ave / Camelback</td>
</tr>
<tr>
<td>10004</td>
<td>Central Ave / Camelback</td>
</tr>
<tr>
<td>10005</td>
<td>Campbell / Central Ave</td>
</tr>
<tr>
<td>10006</td>
<td>Indian School / Central Ave</td>
</tr>
<tr>
<td>10007</td>
<td>Osborn / Central Ave</td>
</tr>
<tr>
<td>10008</td>
<td>Thomas / Central Ave</td>
</tr>
<tr>
<td>10009</td>
<td>Encanto / Central Ave</td>
</tr>
<tr>
<td>10010</td>
<td>McDowell / Central Ave</td>
</tr>
<tr>
<td>10011</td>
<td>Roosevelt / Central Ave</td>
</tr>
<tr>
<td>10012</td>
<td>Van Buren / 1st Ave</td>
</tr>
<tr>
<td>10013</td>
<td>Jefferson / 1st Ave</td>
</tr>
<tr>
<td>10014</td>
<td>3rd St / Jefferson</td>
</tr>
<tr>
<td>10015</td>
<td>12th St / Jefferson</td>
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<td>10016</td>
<td>24th St / Jefferson</td>
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<td>10017</td>
<td>38th St / Washington</td>
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<td>10018</td>
<td>44th St / Washington</td>
</tr>
<tr>
<td>10019</td>
<td>Priest Dr / Washington</td>
</tr>
<tr>
<td>10020</td>
<td>Center Pkwy / Washington</td>
</tr>
<tr>
<td>10021</td>
<td>Mill Ave / Third St</td>
</tr>
<tr>
<td>10022</td>
<td>Veterans Way / College Ave</td>
</tr>
<tr>
<td>10023</td>
<td>University Dr / Rural</td>
</tr>
<tr>
<td>10024</td>
<td>Dorsey / Apache Blvd</td>
</tr>
<tr>
<td>10025</td>
<td>McClintock / Apache Blvd</td>
</tr>
<tr>
<td>10026</td>
<td>Smith-Martin / Apache Blvd</td>
</tr>
<tr>
<td>10027</td>
<td>Price-101 Fwy / Apache Blvd</td>
</tr>
<tr>
<td>10028</td>
<td>Sycamore / Main St</td>
</tr>
</tbody>
</table>

* Standard phone rates apply.

Notifying the Public of Customer Rights Under Title VI

Valley Metro customers using public transit are given equal access to programs and services without regard to race, color, disability or national origin in accordance with Title VI of the Civil Rights Act.

Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Valley Metro.

All complaints received by Customer Service are documented and assigned to the appropriate transit staff for investigation in accordance with federal standards (28 CFR, Part 35 and FTA Circular 4702.1A). After the complaint is processed, a response (if requested) is sent to the customer filing the complaint and appropriate corrective action is taken.

For more information on Valley Metro’s civil rights programs and the procedures to file a complaint, contact Valley Metro Customer Service via the methods listed below. Additionally, contact Customer Service to request information in alternate formats or languages.

PHONE:
Customer Service: 602.253.5000
TTY: 602.251.2039

MAILING ADDRESS:
Attn: Customer Service, Valley Metro
4600 E. Washington St., Suite 101
Phoenix, AZ 85034

Email/Web: csr@valleymetro.org / valleymetro.org
## FAMILY FUN

### Arizona Science Center
600 E. Washington St, Phoenix
Routes: 1, 7, light rail

### Big Surf
1500 N. McClintock Dr, Tempe
Route: 61

### Castles & Coasters
9445 Metro Pkwy East, Phoenix
Routes: 19C, 27, 90, 106

### Children’s Museum of Phoenix
215 N. 7th St, Phoenix
Routes: 1, 3, 7, 12, light rail

### Desert Botanical Garden
1201 N. Galvin Pkwy, Phoenix
Route: 56

### Enchanted Island Amusement Park–Encanto Park
1202 W. Encanto Blvd, Phoenix
Route: 15

### Glendale's Xeriscape Garden
5959 W. Brown St, Glendale
Routes: 59, GUS 3

### Golfland Sunsplash
155 W. Hampton Ave, Mesa
Route: 112

### IMAX Theatre at Arizona Mills
5000 Arizona Mills Circle, Tempe
Routes: 48, 56, 77

### Japanese Friendship Garden
1125 N. Third Ave, Phoenix
Routes: 0, 8 (within three blocks), light rail

### McCormick-Stillman Railroad Park
7301 E. Indian Bend Rd, Scottsdale
Route: 72

### Papago Park / Hole-in-the-Rock
625 N. Galvin Pkwy, Phoenix
Routes: 3, 56 (within 1/2 mile)

### Phoenix Zoo
455 N. Galvin Pkwy, Phoenix
Routes: 3, 56

### Piestewa Peak Recreational Area
2701 E. Squaw Peak Dr, Phoenix
Route: 70 (one mile to area)

### Riparian Preserve at Water Ranch
2757 E. Guadalupe Rd, Gilbert
Route: 108

### Sahuaro Ranch Park
9802 N. 59th Ave, Glendale
Routes: 59, GUS 3

### Sea Life Arizona
5000 S. Arizona Mills Circle
Routes: 48, 56, 77

### Tempe Beach Park/Town Lake
80 W. Rio Salado Pkwy, Tempe
Routes: 48, 62, Orbit Earth, light rail

### Wedge Skate Park
(Located in Eldorado Park)
7650 E. McDowell Rd, Scottsdale
Routes: 17, Miller Road Trolley

## CULTURE & HISTORY

### Arizona Military Museum
5636 E. McDowell Rd, Phoenix
Route: 17

### Arizona Museum for Youth
35 N. Robson, Mesa
Routes: 40, Mesa Main St LINK, Mesa Downtown BUZZ (within walking distance)

### Arizona Museum of Natural History
53 N. Macdonald, Mesa
Routes: 40, Mesa Downtown BUZZ, Mesa Main St LINK (within two blocks)

### Arizona State Capitol Museum
1700 W. Washington St, Phoenix
Routes: 1, 19, DASH

### Arizona’s Women Hall of Fame Museum
1101 W. Washington St, Phoenix
Routes: 1, 15, DASH

### Chandler Historical Museum
178 E. Commonwealth Ave, Chandler
Routes: 104, 112, 156, Arizona Ave/ Country Club Dr LINK (within walking distance)

### Chinese Cultural Center
668 N. 44th St, Phoenix
Route: 3 (selected trips), 44

### George Washington Carver Museum & Cultural Center
415 E. Grant St, Phoenix
Routes: 0, 7, 13 (Not within walking distance, call 602.253.5000 for options)

### Gilbert Historical Society & Museum
10 S. Gilbert Rd, Gilbert
Routes: 108, 136

### Hall of Flame Fire Museum
6101 E. Van Buren St, Phoenix
Route: 56

### Heard Museum
2301 N. Central Ave, Phoenix
Routes: 0, light rail

### Historic Heritage Square
600 E. Washington St, Phoenix
Routes: 1, 7, light rail

### House of Broadcasting
7150 E. Fifth Ave, 2nd Floor, Scottsdale
Routes: 72, Scottsdale Downtown Trolley
DESTINATIONS

Musical Instrument Museum
4725 E. Mayo Blvd, Phoenix
Routes: 44, 186

Phoenix Art Museum
1625 N. Central Ave, Phoenix
Routes: 0, 17, light rail

Phoenix Convention Center
111 N. Third St, Phoenix
Routes: 0 (within four blocks), 1, 3, 7, 12, light rail

Phoenix Police Museum
101 S. Central Ave, Phoenix
Routes: 0, DASH, light rail

Pueblo Grande Museum & Archaeological Park
4619 E. Washington St, Phoenix
Routes: 1, 3 (selected trips), 44, light rail

Scottsdale Historical Museum
7333 E. Scottsdale Mall, Scottsdale
Routes: 72, Miller Road Trolley, Scottsdale Neighborhood Trolley

Scottsdale Museum of Contemporary Art
7374 E. Second St, Scottsdale
Routes: 72, Miller Road Trolley, Scottsdale Neighborhood Trolley

Tempe History Museum
809 E. Southern Ave, Tempe
Routes: 61, 72, Orbit: Jupiter

Ziegler Fiesta Bowl Museum
7135 E. Camelback Rd, Scottsdale
Routes: 50, 72, Scottsdale Downtown Trolley

PERFORMING ARTS

AK-Chin Pavilion
(Formally Ashley Furniture HomeStore Pavilion)
2121 N. 83rd Ave, Phoenix
Routes: 17, 17A, MARY

ASU Art Museum, Nelson Fine Arts Center
51 E. 10th St, Tempe
Routes: 30 (within two blocks), 65, 66, FLASH, Orbit: Jupiter, Venus

ASU Gammage Auditorium
1200 S. Forest Ave, Tempe
Routes: 65, 66, FLASH, Orbit: Jupiter, Venus

Chandler Center for the Arts
250 N. Arizona Ave, Chandler
Routes: 112, 156, Arizona Ave/Country Club LINK

Comerica Theatre
400 W. Washington St, Phoenix
Routes: 1, 3, 8, 15, DASH, light rail

Great Arizona Puppet Theater
302 W. Latham St, Phoenix
Routes: 0, light rail

Herberger Theater Center
222 E. Monroe St, Phoenix
Routes: 0, 1, 3, 7, 12, light rail

Mesa Arts Center
1 E. Main St, Mesa
Routes: 40, Mesa Main St LINK, Downtown BUZZ

Orpheum Theatre
203 W. Adams St, Phoenix
Routes: 0, 1, 3, 8, 15, DASH, light rail

Peoria Center for the Performing Arts
8355 W. Peoria Ave, Peoria
Route: 106

Phoenix Symphony Hall
225 E. Adams St, Phoenix
Routes: 1, 3, 7, 12, light rail

Phoenix Theatre
100 E. McDowell Rd, Phoenix
Routes: 0, 17, light rail

Scottsdale Artists' School
3720 N. Marshall Way, Scottsdale
Routes: 72, Scottsdale Downtown & Neighborhood Trolleys

Scottsdale Center for the Performing Arts
7380 E. Second St, Scottsdale
Routes: 72, Miller Road Trolley, Scottsdale Neighborhood Trolley

Scottsdale Desert Stages Theatre
4720 N. Scottsdale Rd, Scottsdale
Route: 72

Tempe Center for the Arts
700 W. Rio Salado Pkwy, Tempe
Route: 48

Theatre 4301-Galleria Corp. Centre
4301 N. Scottsdale Rd, Scottsdale
Routes: 72, Scottsdale Downtown Trolley

Valley Youth Theatre
525 N. First St, Phoenix
Routes: 0, 3, 7, 8, 10, 12, DASH, light rail

SHOPPING

Arizona Center
455 N. Third St, Phoenix
Routes: 1, 3, 7, 12

Arizona Mills Mall
5000 S. Arizona Mills Circle, Tempe
Routes: 48, 56, 77

Arrowhead Towne Center
7700 W. Arrowhead Towne Center, Glendale
Routes: 67, 170, 186

Biltmore Fashion Park
2502 E. Camelback Rd, Phoenix
Routes: 50, 70

Chandler Fashion Center
3111 W. Chandler Blvd, Chandler
Routes: 72, 81, 156

Christown Spectrum Mall
1730 W. Bethany Home Rd, Phoenix
Routes: 15, 19, 19C, 60, light rail

CityScape Phoenix
1 E. Washington St, Phoenix
Routes: 0, 1, 15, DASH, light rail

Desert Ridge Marketplace
21001 N. Tatum Blvd, Phoenix
Route: 44

Desert Sky Mall
7611 W. Thomas Rd, Phoenix
Routes: 17, 17A, 29, 41, MARY

Downtown Mesa
Main St/Cent St, Mesa
Routes: 40, Mesa Main St LINK, Mesa Downtown BUZZ

Fiesta Mall
1445 W. Southern Ave, Mesa
Routes: 61, 104

Historic Downtown Chandler
Arizona Ave & Boston St, Chandler
Routes: 104, 112, 156, Arizona Ave/Country Club Dr LINK

Historic Downtown Glendale
5700 W. Glendale Ave, Glendale
Routes: 59, 70, GUS 1 & 2

Kierland Commons
15205 N. Kierland Blvd, Scottsdale
Routes: 72, 154

Mesa Pavilions Power Center
6948 E. Hampton Ave, Mesa
Routes: 40, 45, 61, 108, 184

Mesa Riverview
1061 N. Dobson Rd, Mesa
Routes: 96, 104

Metrocenter Mall
9632 N. Metro Pkwy, Phoenix
Routes: 19C, 27, 35, 90, 106
Mill Avenue District
310 S. Mill Ave, Tempe
Routes: 48, 62, 65, 66, FLASH,
Orbit: Earth, Jupiter, Mars, Mercury, Venus, light rail

Old Town Scottsdale
Main & Scottsdale Rd, Scottsdale
Routes: 41, 72, Scottsdale Downtown & Neighborhood Trolleys

Paradise Valley Mall
4550 E. Cactus Rd, Phoenix
Routes: 44, 106, 138

SanTan Village Mall
2361 S. San Tan Village Pkwy, Gilbert
Route: 156

Scottsdale Quarter
15279 N. Scottsdale Rd, Scottsdale
Routes: 72, 154

Scottsdale Fashion Square
7014 E. Camelback Rd, Scottsdale
Routes: 50, 72, Scottsdale Downtown Trolley

Scottsdale Promenade
16427 N. Scottsdale Rd, Scottsdale
Routes: 72, 170

Superstition Springs Center
6555 E. Southern Ave, Mesa
Routes: 40, 45, 61, 108, 184, Mesa Main St LINK

Tempe Marketplace
2000 E. Rio Salado Pkwy, Tempe
Routes: 62, 81, Orbit Earth

Westgate City Center
6770 N. Sunrise Blvd, Glendale
Route: 70 (within eight blocks)

SPORTS

American Sports Centers
Randall McDaniel Complex
755 N. 114th Ave, Avondale
Route: Avondale ZOOM
(Not within walking distance, call 602.253.5000 for options)

Chase Field
401 E. Jefferson St, Phoenix
Routes: 1, 7, light rail

Greyhound Racing
3801 E. Washington St, Phoenix
Routes: 1, light rail

Hohokam Park/Dwight Patterson Field
(Chicago Cubs spring training location)
1235 N. Center St, Mesa
Routes: 120, Mesa Downtown BUZZ
(approximately 1/2 mile walking distance)

Jobing.com Arena
9400 W. Maryland Ave, Glendale
Route: 70 (within five blocks)

Maryvale Baseball Park
(Milwaukee Brewers spring training location)
3600 N. 51st Ave, Phoenix
 Routes: 41 (within four blocks), 51, MARY

Mesa Amphitheatre
201 N. Center St, Mesa
Routes: 30, Mesa Downtown BUZZ

Peoria Sports Complex
(Seattle Mariners & San Diego Padres spring training location)
16101 N. 83rd Ave, Peoria
Routes: 67, 170 (Not within walking distance, call 602.253.5000 for options)

Phoenix Municipal Stadium
(Oakland Athletics spring training location)
5999 E. Van Buren St, Phoenix
Routes: 3, 56

Scottsdale Stadium
(San Francisco Giants spring training location)
7408 E. Osborn Rd, Scottsdale
Routes: 72, Scottsdale Neighborhood Trolley, Miller Road Trolley

Salt River Fields at Talking Stick
(Arizona Diamondbacks & Colorado Rockies spring training location)
7555 N. Pima Rd, Scottsdale
Route: 81 (Not within walking distance, call 602.253.5000 for options)

Sun Devil Stadium
500 E. Veterans Way, Tempe
Routes: 62, 65, 66, 72, light rail, Orbit: Earth, Jupiter, Mars, Mercury, Venus

Tempe Diablo Stadium Complex
(Los Angeles Angels of Anaheim spring training location)
2200 W. Alameda Dr, Tempe
Routes: 48, 52

Turf Paradise
1501 W. Bell Rd, Phoenix
Routes: 19 (within three blocks), 170

University of Phoenix Stadium
One Cardinals Dr, Glendale
Route: 70 (Not within walking distance, call 602.253.5000 for options)

US Airways Center
201 E. Jefferson St, Phoenix
Routes: 0 (within three blocks), 1, DASH, light rail

Destinations are 1/2 mile or less of a bus stop or light rail station unless otherwise noted. For more information, please visit the trip planner at valleymetro.org or contact Customer Service at 602.253.5000.