

Q & A

Who owns the van? Valley Metro supplies 8, 9, 12, 14 and 15 passenger vans.

How is the van insured? The Valley Metro contractor provides \$1,000,000 liability insurance coverage for property and bodily injury.

Who maintains the van? The vanpool driver fuels and coordinates maintenance for the van. Routine maintenance and repairs are included in the monthly fare.

Where is the maintenance done? Some maintenance can be done at the work site, but usually the van is taken to a service center of the driver's choosing. Vans can be serviced at a variety of convenient Valley locations.

What if the van needs major repairs and is kept overnight or longer? Free loaner vans are available so your service won't be interrupted.

How long is the vanpool agreement? Vanpools operate on a month-to-month agreement until notification is given—30 days in advance—that the members want to terminate the agreement. Riders should also give 30 days notice to their group if they choose to leave the vanpool.

What qualifications does a vanpool driver need to have? The vanpool driver must:

- Be at least 25 years old.
- Have a valid United States driver's license.
- Have no more than three driving record points in the last three years, with no DUI, at-fault accidents, or hit and run citations.
- Must have a good credit rating if the driver will be responsible for the monthly fare.

What responsibilities does the vanpool driver have?

The driver fuels and maintains the van, keeps it clean, collects fares from the riders, and pays the monthly bill along with submitting a simple report. The driver must be punctual and drive safely.

What perks does the vanpool driver get?

Designated vanpool drivers receive a free commute plus monthly personal-use miles, paying only for gasoline (there is a \$.25 per mile charge for excess mileage).

What responsibilities do the vanpool riders have?

Vanpool riders must arrive on time at their pick-up locations and make payments on time.

Can we smoke in the vanpool? Eat? The vanpool sets their own rules regarding smoking, music, pick-up points, length of wait at pick-up points, and other issues important to the group.

Can my children ride in the van with me if I pay a fare for them? Yes, as long as the vanpool group agrees and the child pays the full rider fare. Any booster seats or other extra equipment is the responsibility of the parent. The parent/vanpool rider must sign an authorization form.

Will it take me longer to get to work in a vanpool?

Usually, no. Vanpools often take advantage of High Occupancy Vehicle (HOV) lanes to get to the worksite quicker than a solo driver can. With someone else driving, the time you spend in the van is all yours.

What if someone has a personal emergency and needs to get home?

Each vanpool rider is allowed two guaranteed rides home per year. Valley Metro reimburses 100% of the cost.

VALLEY METRO

Vanpool

A convenient, stress-free alternative to driving alone



ValleyMetro.org
602.262.RIDE



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602.262.RIDE

WHAT IS VANPOOLING?

Vanpooling is a convenient, stress-free, environmentally-friendly alternative to driving alone to work. A group of 6 to 15 people who live and work near each other form the group. One person volunteers to be the driver. Riders pay a monthly fare that covers the lease, fuel, maintenance, and insurance.

Call Valley Metro at
602.262.RIDE (7433)
to request a
vanpool application.



WHO VANPOOLS?

- Thousands of Valley commuters who enjoy an easier commute.
- People who have at least a 30 minute drive or travel more than 15 miles one way to work.
- People with a relatively consistent work schedule.

WHAT ARE THE BENEFITS OF VANPOOLING?

- **Save money.** Vanpoolers save about \$800 a year or more compared to driving alone. Plus, by driving your car less, you spend less on gas, repairs and maintenance.
- **Faster Commute.** Get where you're going faster thanks to quick-moving and less congested High Occupancy Vehicle (HOV) lanes.
- **Less stress.** With someone else behind the wheel you can sleep, read, or just relax.
- **Tax Savings.** Federal tax laws allow you to pay your vanpool fares out of pre-tax dollars — saving you significant money. Talk to a Valley Metro Business Services representative for details.

BASIC REQUIREMENTS

- At least six people, including the driver, are required to start or maintain the vanpool.
- If a group falls below six riders, Valley Metro will help recruit additional riders or assist with terminating the vanpool or combining it with another group.
- No long-term commitment is required. To end participation, the vanpool leader submits a 30-day notice to Valley Metro prior to the first of the month in which the group will stop.
- One primary driver must undergo a credit check and a Motor Vehicle Division (MVD) check. Alternate drivers must also have a MVD check.

WHAT ARE SOME SAMPLE MONTHLY FARES*?

One Way Mileage	Van Type				
	8-Passenger Luxury	9-Passenger	12-Passenger Luxury	14-Passenger Luxury	15-Passenger
0-30 miles	\$73	\$57	\$81	\$76	\$56
31-60 miles	\$78	\$62	\$86	\$80	\$57
61-90 miles	\$83	\$72	\$91	\$83	\$59

**Monthly passenger fares shown above do not include fuel or parking costs. Fares are based on 80% occupancy.*

EASY STEPS TO GET STARTED

1. Assemble a group of at least six interested people who live and work in the same areas with similar work hours. You can find potential route and schedule matches at ShareTheRide.com.
2. Call Valley Metro at 602.262.RIDE (7433) to request a vanpool application. If you'd like, a Valley Metro Business Services representative can visit your workplace for an on-site group formation meeting.
3. Decide who will be the primary and backup drivers, and establish ground rules for the group.
4. Submit your completed application. You will be contacted by Valley Metro to select your vanpool vehicle and set a delivery date.
5. Set your start date and get moving!