Valley Metro Accessibility Advisory Group (VMAAG) Meeting

April 25, 2019
Welcome and Introductions

Ron Brooks
Manager of Accessible Transit Services
Agency Business, Technology & Services
Valley Metro
Review of 3/28/19 Meeting Summary

Ron Brooks
Manager of Accessible Transit Services
Agency Business, Technology & Services
Valley Metro
Presentation on the Phoenix Referendum on the Future of Light Rail the

Brittany Hoffman
Public Information Specialist
Communications and Strategic Initiatives
Valley Metro
Light Rail Funding History

- Local voters approve early transit plans – 1996 (Tempe) & 2000 (Phoenix)
- County voters approve Prop 400 regional ½ cent tax – November 2004
- Phoenix voters approve Prop 104 (T2050) – August 2015
Light Rail Initiative

• City of Phoenix – not regional – initiative affecting:
  • South Central Extension/Downtown Hub
  • Northwest Extension Phase II
  • Capitol/I-10 West Extension
  • Any future expansion

• Filed by opponents of light rail – November 2018
• Phoenix City Clerk verified signatures – January 18, 2019
• Referred to citywide ballot – August 27, 2019
OFFICIAL TITLE

BUILDING A BETTER PHOENIX ACT AN INITIATIVE MEASURE

ADOPTING THE BUILDING A BETTER PHOENIX ACT, WHICH AMENDS THE PHOENIX CITY CHARTER BY ADDING CHAPTER XXVIII; TERMINATING CONSTRUCTION OF THE PHOENIX LIGHT RAIL EXTENSIONS; REDIRECTING THE FUNDS FROM THE TERMINATION OF ALL LIGHT RAIL EXTENSIONS PLANNED IN PHOENIX TO FINANCE INFRASTRUCTURE IMPROVEMENTS IN SOUTH PHOENIX AND THROUGHOUT THE CITY; AND EMPOWERING THE CITIZENS TRANSPORTATION COMMITTEE TO SOLICIT PUBLIC INPUT AND MAKE RECOMMENDATIONS WITH RESPECT TO THE INFRASTRUCTURE IMPROVEMENTS AUTHORIZED BY THIS ACT.
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Potential Impacts

• Rejects federal and regional funding for rail
• Severely limits Phoenix role in regional transportation planning
• Impacts future transportation funding and regional mobility
  • Countywide transportation sales tax (Prop 400) expires 2025
  • Fastest growing county; one million more people expected by 2026
• Could impact air quality, endangering federal funds
• Puts any voter-approved transportation plan at risk
Light Rail Funding Sources

• Federal Grants – FTA/CMAQ
  • 45-55% of project costs
  • > $3.5 billion
  • For fixed guideway/rail projects

• Regional Transp Fund – Prop 400
  • 20-25% of project costs
  • > $1.5 billion
  • Dedicated to regional rail program; cannot be used for non-rail projects

• City of Phoenix – T2050 Funds
  • 20-25% of project costs
Connect Communities | Enhance Lives

• Core values
  – Whatever it takes
  – Team player
  – Positive customer care

• What we do
  – We plan, build, operate & maintain a safe, regional multi-modal transportation system.

• How we succeed
  – Great customer service
  – Fiscally responsible
  – Community focus
Transit Ridership

Fiscal Years 2014–2018 Annual Ridership

- 2014: Total Ridership 72,137,268, Bus 57,905,780, Light Rail 14,331,488
- 2015: Total Ridership 70,759,847, Bus 56,482,983, Light Rail 14,276,864
- 2016: Total Ridership 67,352,825, Bus 51,778,088, Light Rail 15,574,737
- 2017: Total Ridership 65,958,074, Bus 49,446,260, Light Rail 16,511,814
- 2018: Total Ridership 66,784,913, Bus 50,998,002, Light Rail 15,786,911
Regional Light Rail System
Q&A
Thank you!
Summary of October 2019 Service Change Concepts and Timeline

Aaron Xaevier
Planner II
Capital and Service Development
Valley Metro
October Service Change
Concepts and Timeline

April 2019
Route Modifications

• **Route 40 Main St**: Modify short trips to serve new Light Rail end of line at Gilbert Road/Main Street Transit Center instead of Mesa Drive/Main Street Station.

• **Route 81 Hayden Rd**: Change routing to serve additional activity areas, particularly at McDonald and Pima Rd.

• **Grand Avenue Limited**: Change end of line in Peoria to serve new Peoria Park and Ride.
Route Modifications

- **Mustang Route**: In Scottsdale, potentially serve Via Linda Senior Center
- **ZOOM North and South**: Combining routes for a single, large loop with very similar coverage
- **68th St/Miller Road Route**: Change route to serve Montebello Ave
Schedule Adjustment

• **Route 77 Baseline Rd**: In Mesa, improve Saturday frequency to 30 minutes. Add Sunday service to match Saturday. Add one additional westbound weeknight trip.

• **Route 104 Alma School Rd**: In Mesa, extend weekday span, improve Saturday frequency and span, add Sunday service at Saturday service level. In Chandler, add weekday and Saturday evening trips.

• **Route 136 Gilbert Rd**: In Mesa, extend weekday span of service to 11 pm. Increase Saturday span of service to 6am-10pm, improve frequency to 30 minutes. Add Sunday service to match Saturday service.

• **Route 685**: The final southbound short trip will be shifted from evening to midday.
Proposed October 2019 Service Changes

LEGEND
- Route Change
- Service Change
- Increased Service
- Existing Route

Scottsdale Mustang Route Change
Grand Avenue Limited Route Change
Scottsdale 68th St/Camelback Rd Route Change
Via Linda Senior Center
Route 81 Route Change
Route 136 Service Increase
Route 77 Service Increase
Route 40 Route Change
Route 104 Service Increase

Central Station
Peoria Park-and-Ride
ZOOM North & South Service Change
GLENDALE

TOLLESON

PEORIA

Goodman Rd
Deer Valley Rd
Greenway Rd
B界s Dr
Gilbert Rd
Buckeye Rd
Copper Ln
Queen Creek Rd

Scottsdale Mustang
Route Change

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Route 81/Hayden Rd Routing Change
68th St/Camelback Road Routing Change

Existing

Proposed

[Map showing the existing and proposed routes for 68th St/Camelback Road]
Grand Avenue Limited Routing Change

Grand Avenue Limited Existing Route

Grand Avenue Limited Proposed Route
ZOOM North and South Routing Change

**Current Routes**

**Proposed Route**
Paratransit Service Implications

• Increased weekday span along Route 77, Route 104 and in Mesa along Route 136 (Baseline Rd, Alma School Rd and Gilbert Rd corridors)

• Increased Saturday Span of service Route 104 and in Mesa Route 136 (Alma School Rd and Gilbert Rd corridors)

• Added Sunday service offerings in Mesa around route 77, 104 and 136 (Baseline Rd, Alma School Road and Gilbert Road corridors)
October Service Change Timeline

• Public Outreach: May 2019
  o Webinar: May 15
  o Public Hearing: May 21

• August Board Meeting: Approval
  o RTAG: July 9
  o TMC: August 7
  o Board: August 22
Questions or Comments?
Thank You
Accessible Transit Service Updates

Ron Brooks
Manager of Accessible Transit Services
Agency Business, Technology & Services
Valley Metro
## Accessible Transit Services Update

### Service Statistics-Through February, 2019

#### Program Eligibility and Enrollment

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<tr>
<th>Service Category</th>
<th>Count</th>
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<tbody>
<tr>
<td>ADA Paratransit Eligibility Assessments Conducted</td>
<td>3,558</td>
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<tr>
<td>ADA Eligibility Determinations Issued</td>
<td>3,558</td>
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<tr>
<td>Non-ADA Dial-a-Ride Customers Enrolled</td>
<td>153</td>
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<tr>
<td>Reduced Fare Customers Enrolled</td>
<td>1,413</td>
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<tr>
<td>ADA Platinum Pass Customers Enrolled</td>
<td>811</td>
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<tr>
<td>RideChoice Customers Enrolled</td>
<td>972</td>
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Accessible Transit Services Update

Service Statistics-Through February, 2019

- RideChoice Transportation Provided

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<tr>
<th>Location</th>
<th>Count</th>
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<tr>
<td>Chandler</td>
<td>4,954</td>
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<tr>
<td>Fountain Hills</td>
<td>291</td>
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<tr>
<td>Gilbert</td>
<td>2,337</td>
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<tr>
<td>Maricopa County</td>
<td>1,518</td>
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<tr>
<td>Mesa</td>
<td>19,005</td>
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<tr>
<td>Surprise</td>
<td>9,730</td>
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<tr>
<td>Tempe</td>
<td>5,365</td>
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<tr>
<td>Total</td>
<td>43,200</td>
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Accessible Transit Services Update

Service Statistics-Through February, 2019

• Paratransit Call Center Statistics

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<tbody>
<tr>
<td>Reservations and ETA Calls</td>
<td>339,274</td>
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<tr>
<td>Average Speed to Answer</td>
<td>0:40</td>
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<tr>
<td>Average Talk Time</td>
<td>2:40</td>
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<tr>
<td>% of Calls Answered within 2 minutes</td>
<td>90.8%</td>
</tr>
<tr>
<td>% of Calls Abandoned</td>
<td>4.0%</td>
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Accessible Transit Services Update

Service Statistics-Through February, 2019

• Paratransit Service Statistics

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<tbody>
<tr>
<td>Trips Provided</td>
<td>304,912</td>
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<tr>
<td>% of Trips On-Time</td>
<td>93.5%</td>
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<tr>
<td>Trips Excessively Late or Missed</td>
<td>0.8%</td>
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<tr>
<td>Passengers per Revenue Hour</td>
<td>1.32</td>
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<tr>
<td>Valid Complaints Received</td>
<td>548</td>
</tr>
<tr>
<td>Complaints/1,000 Trips Provided</td>
<td>1.77</td>
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Other Items and Announcements – All
Invitation for Comments from The Public

Members of the public are invited to provide comments on any non-agenda items.

Each speaker is limited to two minutes, and comments must be relevant to the accessibility of Valley Metro programs and services.
Next Meeting

Thursday, May 23, 2019
2:30 – 4:00 PM
Ability360
5025 E. Washington Street
Suite 200 – Board Room

This will include our monthly meeting and a tour of the new 50th Street Station.
Meeting Adjourned